

ITS3 Update for ICTF Meeting Trinity Term 2015

- WDE Training – 17 more ITSS trained and accredited.
- 62 Copyright infringements. (95 HT, 165 MT)
- 253 SSL Certificates issued on Trend Micro (204 last time)
- 22 new ITSS inducted.

ITS3 Staff

- Elsa retires after 44 (25 in OUCS/IT Services) years with the University on 30th June
- Rory is leaving for pastures new on 14th July
- Amy Thomas has joined ITS3 on secondment
- We'll be doing workforce planning and recruiting into the autumn.

Recruiting

Tony's done more recruiting:

- Engineering Science IT Manager
- Queen's College IT Officer
- IT Services Enhanced Support Service Staff
- Currently for Humanities and History Faculty.

Courses & Events

- OxBridge IT Conference – Tony attended and presented
- ITSS Induction (22)
- WDE accreditation (17) – thanks to History for the venue
- SQL Queries Course (5)
- VMware vSphere (12)
- Service Desk Consolidation Briefing (30)
- Cloudy with a chance of breaches L&L (30)
- Box.com L&L (18)
- ITIL Foundation x2 (12+11)
- HP L&L (14)
- Lenovo L&L (19)
- Dell VRTX L&L (25)

For your diary

- WDE accreditation – 13 July
Powershell administration automation – 27 July
- Mac OSX Support Essentials (thanks to Orinst for hosting) – 31 Jul (FULL)
- Web Sig – 31 Jul
- ITIL Foundation – 27 Aug
- Late Summer ITSS BBQ – 11 Sep
- Pre-year Roundup – 29 Sep
- ITSS Induction – 1 Oct
- Next ICTF meeting – 8 Dec
- Innovation and Technology Exhibition – 10 Dec at Exam Schools

Tony Brett
Head of ITS3
June 2015