

ITS3 Update for ICTF Meeting Michaelmas Term 2014

- WDE Training – 21 more ITSS trained. Some interesting issues with Macs and in-place OS upgrades
- 165 Copyright infringements (119 last time)
- 600 SSL Certificates issued on Trend Micro (360 last time)

Courses & Events

- Late summer BBQ – 20 including new BBQ and CIO unveiling plaque!



- Pre-term roundup (40)
- ITSS Induction (19)
- Debian Packaging workshop (22)
- Shellshock briefing (60) – thanks OxCERT!
- Mac Support for PC Technicians (2x10 and another 10 in Jan 2015)
- Supporting Windows 7 (9 and another 10 next week)
- Groupstore show & tell (52)
- Web SIG (38)
- HPC SIG (27)

For your diary

- Innovation and Technology Exhibition – 11 December – Two days' time!
 - 53 Exhibitors booked including 17 new companies. Lots of Raffle Prizes
 - IT Services stands for Chorus, GOWN and General items.
 - Please do come along
- WDE training and accreditation (19 Jan at Pembroke)
- Prince 2 Foundation (21 Jan)
- Advanced Windows Server 2012 (12 Jan)
- New ITSS Induction and Old ITSS refresher (7 Jan)
- Briefing and Burritos: Next generation Network Access Control (28 Jan)
- ICTF Conference 2015 7 July 2015 (a Tuesday) at Maths Institute

Windows XP patches readiness and availability

- University has bought into Microsoft Platinum Support agreement so we can get access to XP patches etc. for 12 months
- Access to critical patches now available for ITSS. Thank you for cooperating.

Don't forget

Gartner GTP: see <https://wiki.it.ox.ac.uk/itss/GartnerGTP>

Gartner for Technical Professionals (GTP) is aimed at technical staff. GTP comes from a takeover by Gartner of Burton, a company specialising in 'how to' plans and advice aimed at front-line technical professionals. GTP supplements strategy, planning and management guidance that was traditionally provided by Gartner.