ITS3 Report for ICT Forum Hilary Term 2011

Staff

Recruitment is now in process for the replacement for Rob Zachlod. We hope to appoint shortly before Easter, in time for the mad rush that is the ICTF Conference.

Courses

This term the ITILv3 Foundation certificate course has run with 6 attendees. We had to cancel a VMWare course due to lack of signups. ITSS induction ran as usual with 8 new ITSS present.

Events

We held an event in partnership with CISCO about "The borderless network" that was well-attended with 30 people present. Wednesday evening events and Friday lunchtimes have continued and I'm very grateful to Carl Marshall, Steve Usher and others for making sure those events carry on.

Recruitment

We have a 50%FTE grade 6 post vacant in ITS3 that should be advertised early next week. The panel will consist of Tony Brett, Sarah Lawson and Jeremy Worth.

Future Plans

Many courses and events are planned this vacation period or for next term. They include:

- Insight Lunch & Learn
- Prince II for practitioners
- Hard Disk secure disposal (crushing!) day
- ITILv3 Foundation
- Windows Server 2008 Active Directory
- More ITSS Induction
- An informal College group to define what College IT Staff can expect from OUCS and the parameters for referring people, particularly students, to OUCS. Set up at the request of a College IT Manager
- Supporting ICTF in setting up the ICT Managers Group

Finally

I am off to UCISA 2011, the annual flagship HE IT conference this week and will post a full report on my blog at http://blogs.oucs.ox.ac.uk/tony If there are any issues you want me to raise then please do let me know.

Tony Brett
Head of ITS3
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