



# Oracle Financials Release 12

## Presentation to ICTF Conference

### 11 July 2013

Nik Sharkey, R12 Data Conversion Lead  
Peter Jones, R12 Technical Lead



# Agenda

- Programme Objectives
- Level of change
- Project Timeline
- Testing phases
- Impact on IT Officers
- Training for users
- Departmental support
- Q&A



# Programme Objectives

- Adopt the next release of Oracle Financials (R12)
- All key modules configured, tested and implemented
- All system integration components in place and working (BizTalk)
- A high-performing infrastructure available in Oxford
- Users fully briefed and trained
- All process and policy changes introduced in line with system changes
- Data migrated successfully
- Fully functioning Support Centre well before go-live


17 July 2013

Page 3

# Scale of change

- Increase in user base to c.3,500.
- Marketplace to be hosted on Oracle iProcurement.
- All users must have a record on CoreHR to access Oracle Financials.
- All current users will need to complete the necessary training before accessing the new system.
- All suppliers, customers and employee records will be cleansed and updated before go-live.
- All suppliers will be able to access a self-service web portal to check the status of their requisitions.

# Remaining Project phases

Month/ Phase	July	August	September	October	November
Testing	System Integration Testing (SIT)		Non-Functional Testing (NFT)		Departmental Readiness Testing (DRT)
Training	Material Build	Delivery Planning		Roadshows and online training	Online training
Data Migration	Dress Rehearsal 2		Dept Pack 4		Upload
Reports	Reports Build			Reports Testing	
Transition	Cutover Planning		Cutover Rehearsal		Cutover
Go-live					

Non-functional testing will take place in an NFT environment to test single incidents. NFT will involve a full Disaster Recovery test, Operations Acceptance Testing, penetration, load and performance testing.

# Departmental user testing

- **System Integration Testing: Underway now**
  - Testing all functionality, available reports and interfaces in a controlled environment.
  - 80 departmental users to take part.
- **Departmental Readiness Testing: 23 Sept–18 Oct**
  - Departmental users running a series of test scripts for key departmental processes such as raising a requisition.
  - Limited to 300 users; review of departmental set up.
  - Not a validation of the system design and configuration.

**Following the test session, attendees will also be asked to test a couple of the scripts and reports on their local PC to test the local departmental infrastructure.**

**This would allow testing of, e.g. email report distributions, local printing, local access, internet links, etc.**

# Technical changes impacting IT Officers

- New reporting solution (EiS)
  - No desktop ADI install required for R12
  - Still required to access legacy system which will be read-only
- Current reporting distribution and printing macros replaced by EiS functionality in R12
- R12 tax engine removes need for departmental VAT coding
- No Oracle Inventory Module
  - Local inventory solutions to be developed by 31 July 2013
- Any local departmental tools extracting Oracle information may need redesigning

# Impact on IT Officers as System Users

- Shopping via iProcurement not Marketplace
- All shoppers will need an Oracle login and will need to attend an iProcurement Roadshow briefing
- All users will need Oracle training
- For a typical user this will consist of Roadshows and online training
- Greater development of punchouts, e.g. Dell
- Greater use of Projects e.g. for tracking IT project expenditure



# Browser/JRE/Office Support

- Browsers

- IE (7/8/9 not 10)
- Firefox ESR
- Safari (Mac only)



- Java 6 only

- 7 to be reviewed across all systems (OSS, CORE HR, etc.)
- Java 6 updates not generally available
- Access for ITSS via downloads.oucs site
  - Including “silent non-updating” packages  
(See recent itss-discuss emails)

- MS Office for WebADI – 2007, 2010

- Support Matrix will change in next 3 months

- IE10, Firefox ESR 24.x [c. Sept], Mountain Lion, Mavericks [Q3/Q4], JRE7, Office 2013

# Training before access

All users who currently have transactional access to Oracle Financials, iProcurement or Marketplace are required to complete training before accessing R12.

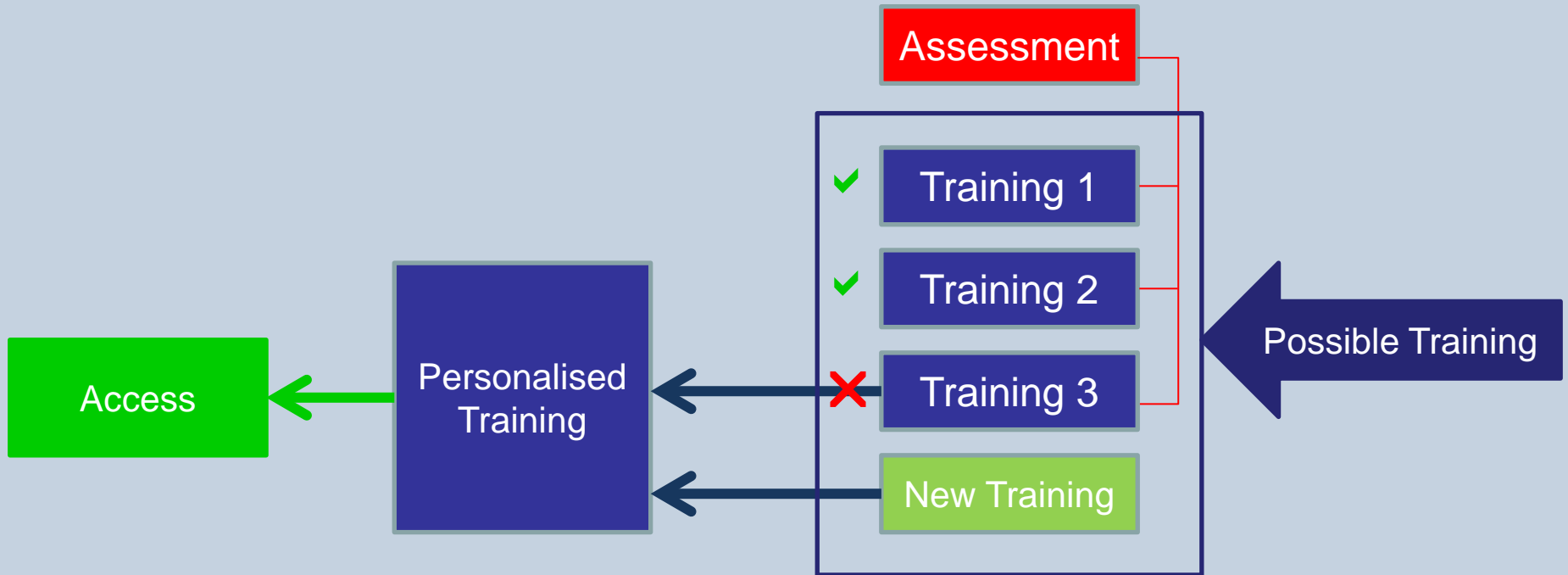
- Some iProcurement module briefings will be closed sessions for specific divisions/departments.
- Enquiry-only users are exempt.
- Online training is delivered via a web browser based Online Knowledge Centre.



17 July 2013

Page 10

# Example user training profile



# Departmental support

- **Pre-Go-Live**

R12 Project staff available for departmental visits to look at departmental process / technical changes as a result of R12.

- **Post-Go-Live first week**

Extra support on helpdesk and R12 project staff located around the University for quick issue resolution.

- **Post project**

Support through to Christmas 2013 with full R12 Project support maintained for this period especially for the first month end.

To request a visit or to be put in touch with a subject matter expert, email [release12@admin.ox.ac.uk](mailto:release12@admin.ox.ac.uk) or call (6)16403.

# Approach to ongoing R12 Support

- New Finance System Support Centre (FSSC) in collaboration with IT Services.
- Currently undergoing a knowledge transfer process to ensure business readiness.
- To be launched 1<sup>st</sup> August.

One helpdesk number (84800) for all technical, user and training enquiries related to the University's financial systems.



# Online resources

- Revised Finance Processes for R12 now available (in parallel to current processes)

[www.admin.ox.ac.uk/finance/processes/r12](http://www.admin.ox.ac.uk/finance/processes/r12)

- Technical Support section to be updated:

[www.admin.ox.ac.uk/finance/financialsupport/technicalsupport/](http://www.admin.ox.ac.uk/finance/financialsupport/technicalsupport/)

- R12 Project website includes full training and support guidance for all Finance System users:

[www.admin.ox.ac.uk/finance/r12/support/](http://www.admin.ox.ac.uk/finance/r12/support/)

[www.admin.ox.ac.uk/finance/r12/support/training](http://www.admin.ox.ac.uk/finance/r12/support/training)

# Any questions?



You can contact the Project team via [release12@admin.ox.ac.uk](mailto:release12@admin.ox.ac.uk).  
The Project Administrator will then direct your query to the most appropriate expert.

17 July 2013

Page 15