

***Conferencing & Collaboration***  
**from Desktop to Robot**

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# Preface

- *Please note that graphics & URLs in this presentation are hyperlinked, as is some text, for more information about their origin & use*
- *Hopefully, much of the information will stand alone, or benefit from the included links*
- *Please do get in contact with any comments, queries or interest in further discussion:*
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# **Roles for Education Technology?**

- Collect, Compute, Communicate, Community?
- Shifting Time, Place, Materials?
- Digital Innovation – Divide or Abundance?

# Shifting Time

- Asynchronous technologies
- Connect people at different times (1s-years)
- E-mail, File shares, BBS, Forum, Blog, Web

# **Shifting & Extending Place**

- Synchronous & asynchronous technologies
- Can connect people immediately
- Chat, Conferencing, Collaboration

# Conferencing & Collaboration

- Bridge distances within, beyond the University community
- Save time, expense and travel - improve overall carbon footprint
- Provide practical additions to IT tools, skills
- Enable frequent & otherwise impossible meetings, courses, interviews, support, & sharing of screens (*one-way or interactive*)

# Three key, overlapping areas

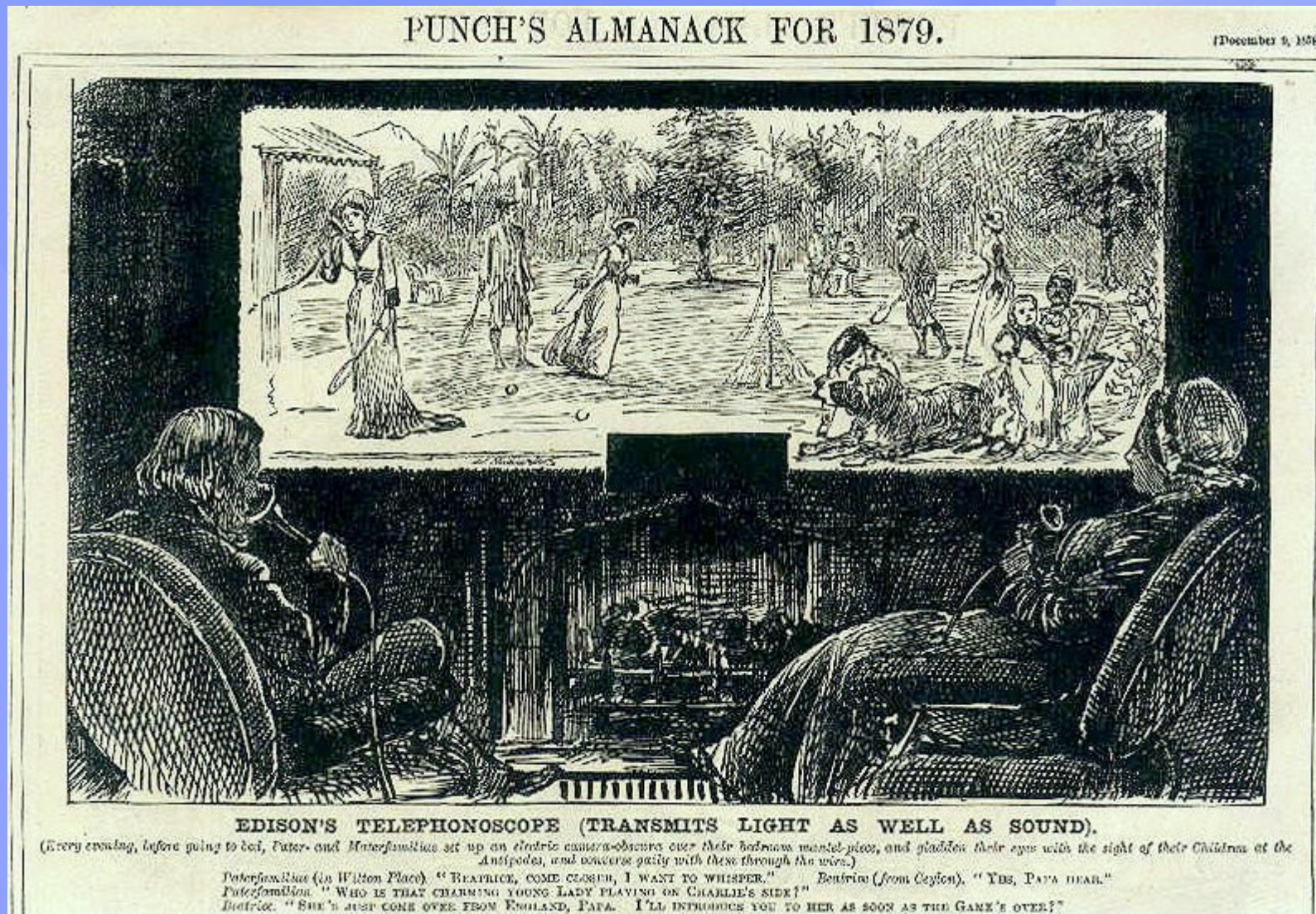
- Web / Desktop Conferencing
- Desktop Collaboration
- (Unified) Communication
  
- Commercial options (e.g. Adobe Connect, Blackboard Elluminate, Cisco Webex, ...)
- Community options (e.g. BigBlueButton, OpenMeetings, Concert-oh ...)

# Conferencing options

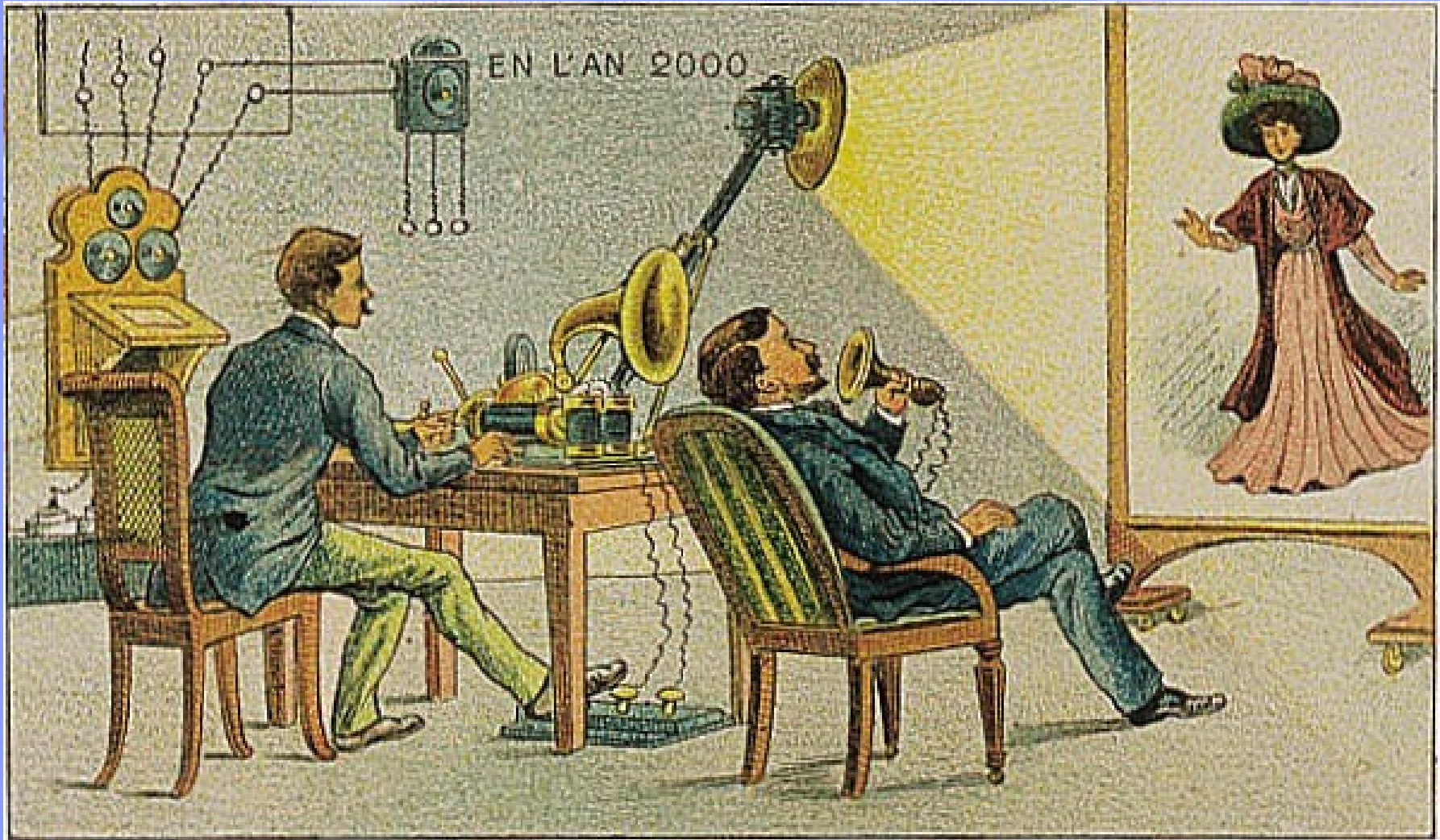
- Audio Conferencing
  - (e.g. telephony, VoIP)
- Videoconferencing
  - (e.g. videoconferencing suite or portable)
  - (e.g. ISDN, IP-based / H.323)
- Desktop (or Web) Conferencing
  - elements of audio/videoconferencing, and more
  - VoIP, telephone link, video - most via Web
  - various protocols, standards, interconnections



# Early Days of Conferencing (1879)?



# Early Days of Conferencing (1910)?

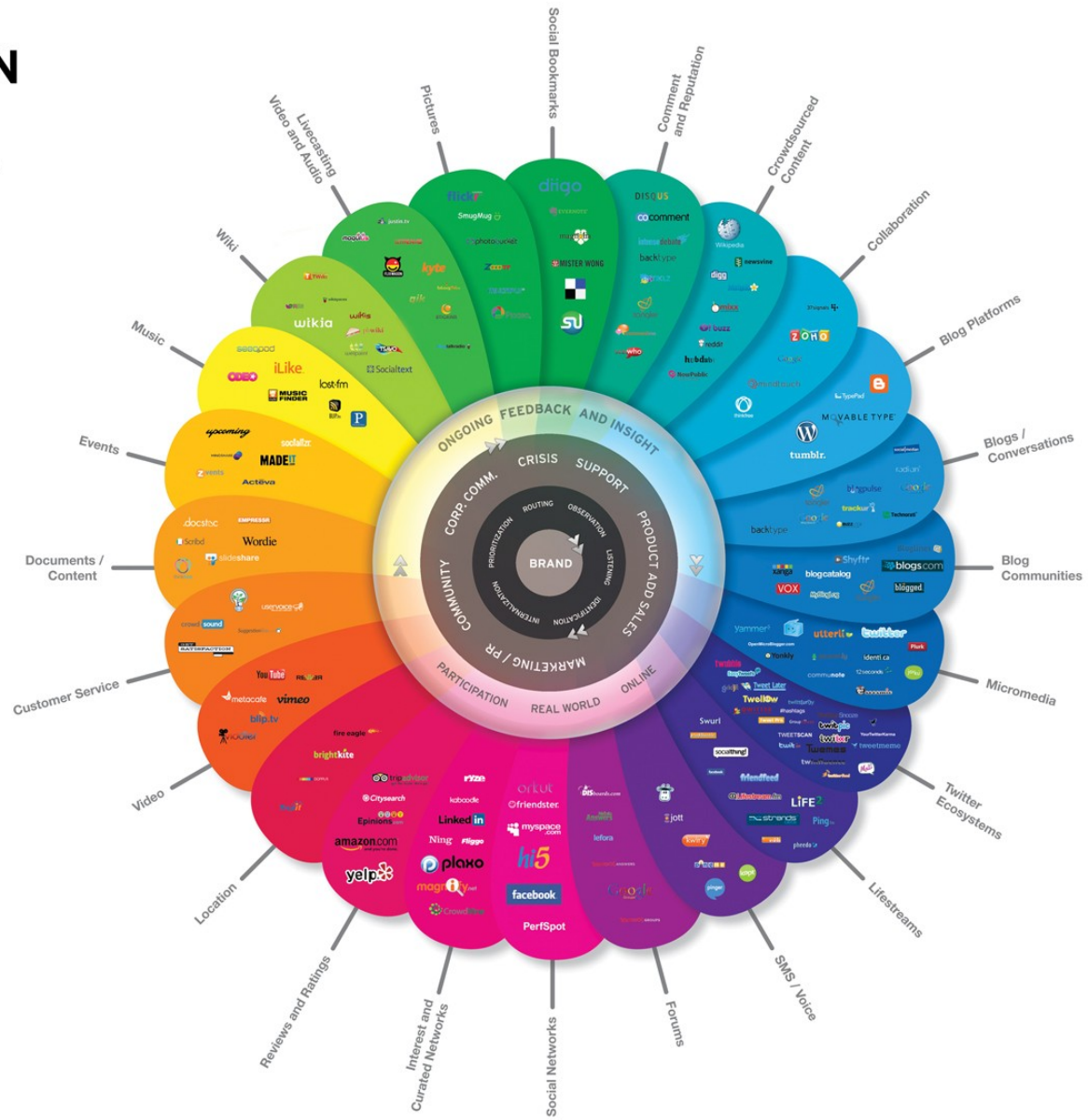


# **Collaboration (broad areas)**

- Wiki, BBS, Forum
- Photo, Music, Video
- Social Networking
- Crowdsourcing
- Online docs, office products

# THE CONVERSATION PRISM

Brought to you by Brian Solis & JESS3



# Desktop Collaboration

Some common features (with wide variations):

- shared presentations (e.g. slide shows, spreadsheets, documents, video, Web tours)
- shared White board (annotation, open use)
- text chat, instant messaging, Q&A, polls, surveys, quizzes
- screen/desktop/application sharing
- session recording, playback, sharing
- Web-based (Windows, OS X, Linux support)

# General Use Cases

1. One to one - 'Tutorial, Chat'  
planning, remote team working, training and support
2. One to many - 'Talking Head'  
interviews, presentations, connect to conferencing room
3. Many to many - 'Distributed Committee'  
usually conferencing suites, or better desktops for clusters
4. Mixed clusters and individuals - 'Distributed Teams'  
individuals interact with multiple groups and individuals

# Screens



# Future of our Desktops?





# More Telepresence Robots

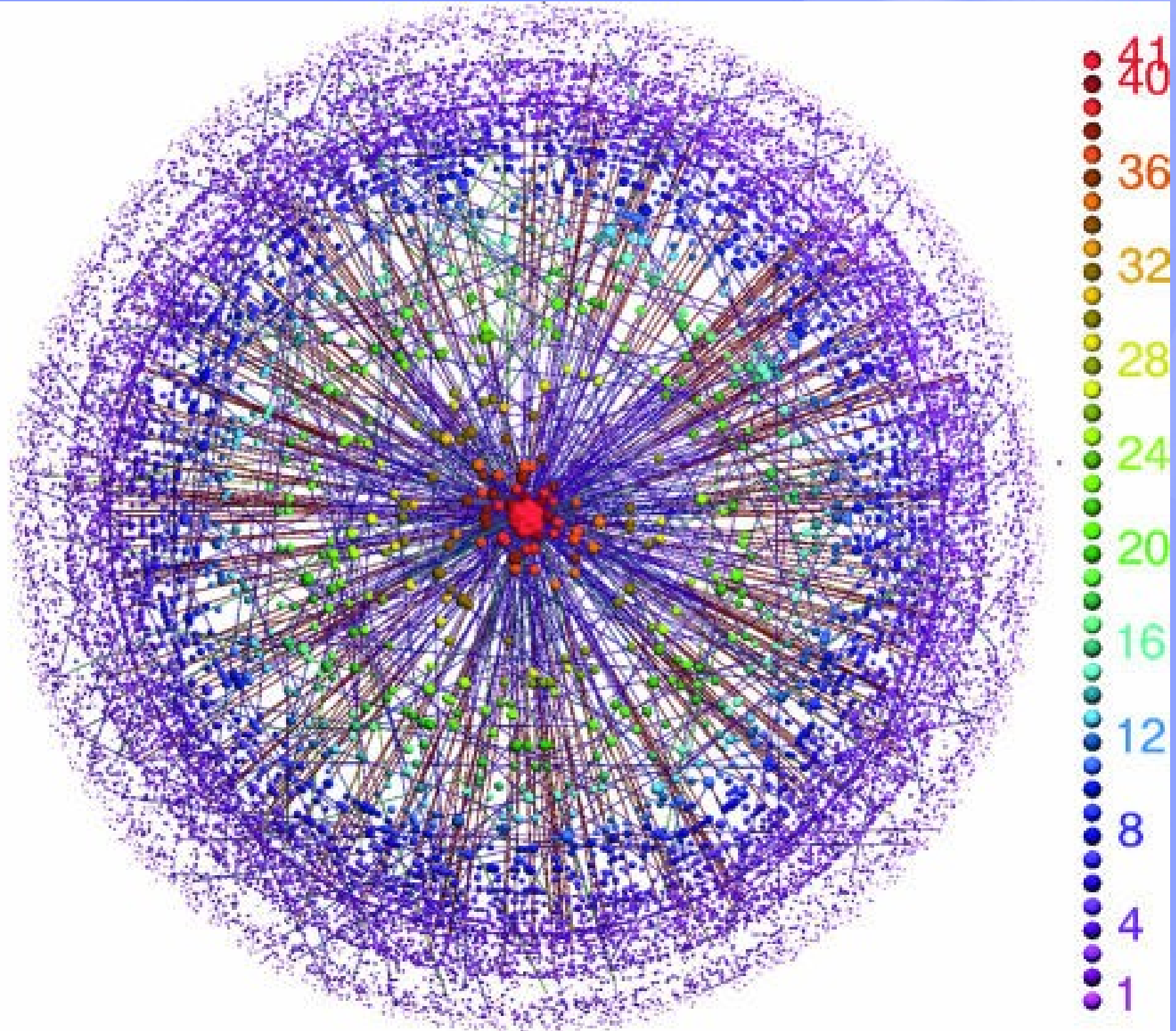
- Sparky (on Modern Marvels)
  - [http://youtu.be/o\\_3sDzQJnII](http://youtu.be/o_3sDzQJnII)
- iSparky Telepresence Robot
  - [http://youtu.be/SKcwfVC-r\\_Q](http://youtu.be/SKcwfVC-r_Q)
- Anybots QB Telepresence Robot
  - <http://youtu.be/oN1IQcJHpO8?t=6s>
- Giraff (*for virtual home visits*)
  - <http://vimeo.com/26273670>



# Breaking the Internet?

Projections from Cisco Visual Networking Index:

- By the end of 2010 Internet video traffic would surpass peer-to-peer (P2P) traffic (largest traffic type since 2000)
- By 2014, IP traffic will quadruple; the sum of all forms of video will exceed 91% of global consumer Internet traffic
- video on demand traffic will double every 2.5 years, generating 11 exabytes per month
- face-to-face video talking via the Internet will grow 700%
  - will become an expected communication
- Web-based video conferencing will grow 180-fold
  - (from 2009, fastest growing within the business forecast)



- 12
- 46
- 182
- 725
- 2897

# Shifting Materials

- e.g. Fab Labs
  - Prof. Neil Greshenfeld,  
Centre for Bits & Atoms, MIT  
<http://youtu.be/Y9HDMmyDwjE>
- Fab Lab Manchester  
<http://www.fablabmanchester.org>

# Some Related Resources

- The Virtual Presenter (web-based seminars blog)
  - <http://www.thevirtualpresenter.com>
- Adobe Connect Overview
  - <http://www.adobe.com/products/acrobatconnectpro/demo/>
- Using Elluminate: A Brief Overview
  - <http://youtu.be/sVQQR9UoM1I>
- WebEx The Movie
  - <http://youtu.be/qhbjnR6b3Aw>
- Concert-oh (see: Getting Started)
  - <http://www.concert-oh.com>