ICT Forum

Pete Biggs

Why do we need something new?

If it ain't broke, don't fix it.

So, what's broke?

- ITUG/CITG have problems.
- ITSS feel detached from central projects.
- Departmental & College ICT Staff do not fully interact.
- Multiple bodies doing largely similar things.
- The vast knowledge and experience of the ITSS is being underused.

How do we fix it?

We introduce the ….

ICT Forum

What is the ICTF?

The ICTF will be a representative group for all ICT Staff

"The Forum will build on and enhance the various existing ICT groups – whether they be formal or informal"
(¶136 Strategy draft 3)

In other words…

Business as usual, but with much more potential.

What will the ICTF be?

ICTF will be a body that represents and brings together all whose job function includes support of ICT throughout the collegiate University.

The ICTF will:

- be a representative group for all ICT staff;
- be a group to communicate and promote the views and interests of ICT staff in the ICT Coordinated Decision Making structure;
- provide a single known point of contact for the bodies in the University to consult ICT staff;
- be a professional forum for the exchange of experiences, ideas, and best practices;
- give its members privileges in contacting service providers;
- be able to request ICT enhancements with high priority;
- be in a position to initiate its own projects and seek funding for those projects where necessary;
- be a broker in introducing local projects to the wider University;
- be a broker in introducing projects from the wider University to ICT staff;
- facilitate the exchange and trading of skills together with access to staff development and training schemes.

How will it work?

Initial thoughts:

- Co-ordinated by ITSSG, assisted by ITS3
- Full ICTF meeting once a term (*cf* ITUG/CITG)
- Provide the framework for loose subgroups of like minded people to come together (*cf* CITOF)
- Provide people for various groups and projects formed within the CDM structure
- Provide the framework for introducing projects initiated by ITSS into the CDM structure – possibly with funding earmarked for ICTF projects.

The role of ITSSG

Terms of reference need to be modified to expand the role of ITSSG.

- Co-ordination of the ICTF
- Appoint a person to act as a representative of ICT staff on the ICT Strategy & Policy Sub-Committee GPC.
- Appoint people pro-actively to ICT Groups within the ICT CDM structure.
- Assess projects for ICTF sponsorship and introduce them to the CDM structure
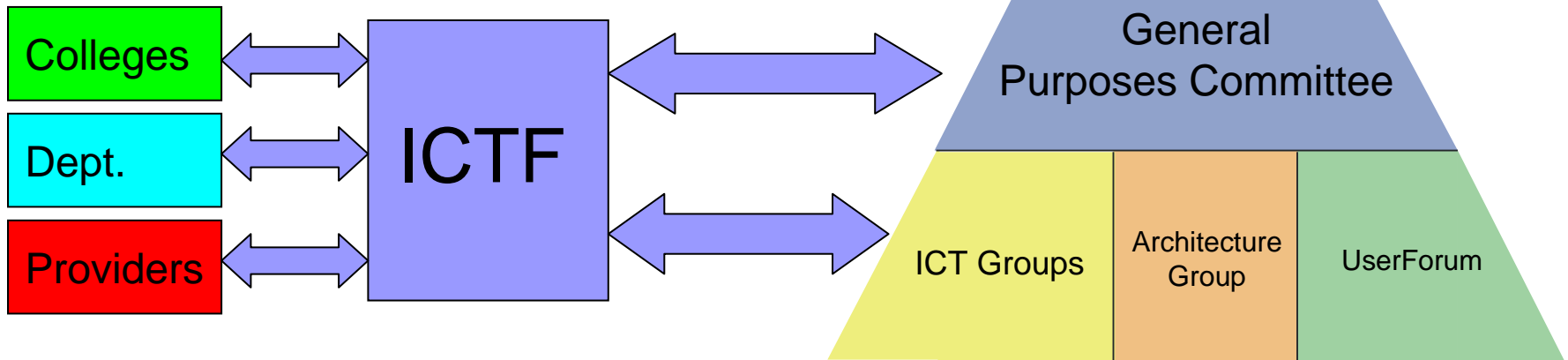- Hold an open meeting of the ICTF once a term

ICTF Termly Meeting

- Service providers report and receive feedback.
- Members representing ICTF on Committees and Groups give reports and lead discussions.
- Internal ICTF groups & SIGs report.

How does ICTF fit in?

- Not part of the pyramid.
- But takes an active part in the structure.
- And interfaces to rest of the University

Colleges

Dept.

Providers

ICTF

PRAC
ICT Sub-Committee

General
Purposes Committee

ICT Groups | Architecture Group | UserForum

What can we expect to see?

- Initially – no change.
  - Nothing will happen to reduce the current level of involvement.
- ITSSG will form a working group to formulate the ToR etc. of ICTF & ITSSG.
- As CDM put in place, the ICTF will be called on to populate the various groups.

ICT Forum Mission Statement

ICTF will provide a framework that will promote and facilitate the full involvement of ICT Staff in both the strategic development and day-to-day running of ICT in the University