Patch management with ZenWorks

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Should you need to ask, here's why…

- Blaster, Sasser, Sadmind…
- Bug fixes in later software releases (Applications as well as OS)
- Consistent environment

Caveats…

- Windows 2000, XP and 2003

- Microsoft does not support earlier versions except via windowsupdate.com

- (although NT uses the same registry keys – might work!)

Options

- The Quick option
- The Cheap but clever option (good for firewalled environments)
- The Belt and Braces option

The Quickie

- Use Zenworks to push registry keys configuring the Automatic Updates Client

- What is the Automatic Updates Client?

- Start -> Control Panel -> Automatic updates

- 7 registry keys

- Can be pushed out with a Simple Application object

- Can be automatically re-run to ensure consistency

- Change one object to change multiple PC's

Registry Keys, #1

HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\AU\

- **NoAutoUpdate**
- Range = 0|1. 0 = Automatic Updates is enabled (default), 1 = Automatic Updates is disabled.

Registry Keys, #2

- **HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\AU**
  - **AUOptions**
  - Range = 2|3|4. 2 = notify of download and installation, 3 = auto download and notify of installation, and 4 = auto download and scheduled installation. All options notify the local administrator

Registry Keys, #3

- **HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\AU**
  - **ScheduledInstallDay**
  - Range = 0|1|2|3|4|5|6|7. 0 = Every day; 1 through 7 = the days of the week from Sunday (1) to Saturday (7).

Registry Keys, #4

- HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\AU
  - **ScheduledInstallTime**
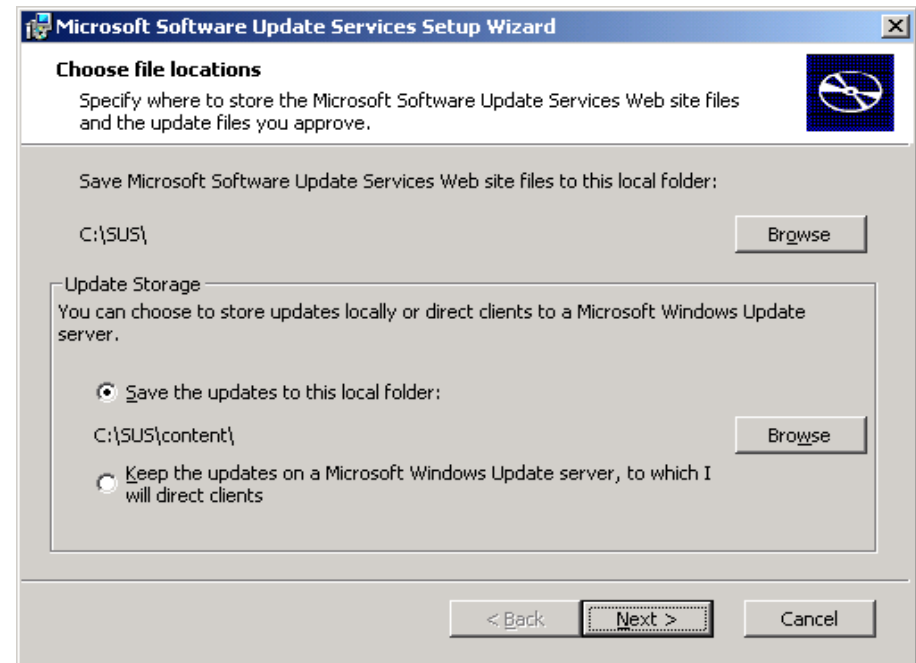 - Range = n; where n = the time of day in 24-hour format (0-23).

The Cheap and clever option

- Run your own Microsoft Software Update Server (SUS)

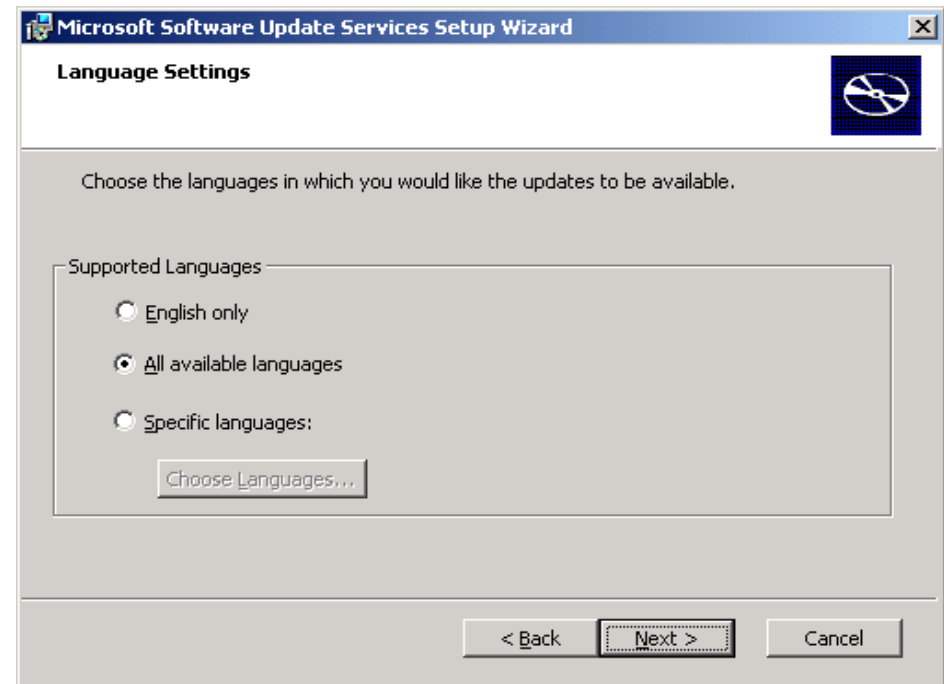- Requires a Windows 2000/2003 server with IIS

- SUS is a free download!

- http://www.microsoft.com/windowsserv

Installing SUS 1

- Download the installer. Run it.
- Accept the license, then decide where you want to store your local copy of the patches as so:

Installing SUS, 2

- Decide which language versions you want.

Microsoft Software Update Services Setup Wizard

Language Settings

Choose the languages in which you would like the updates to be available.

Supported Languages

- ○ English only
- ● All available languages
- ○ Specific languages:

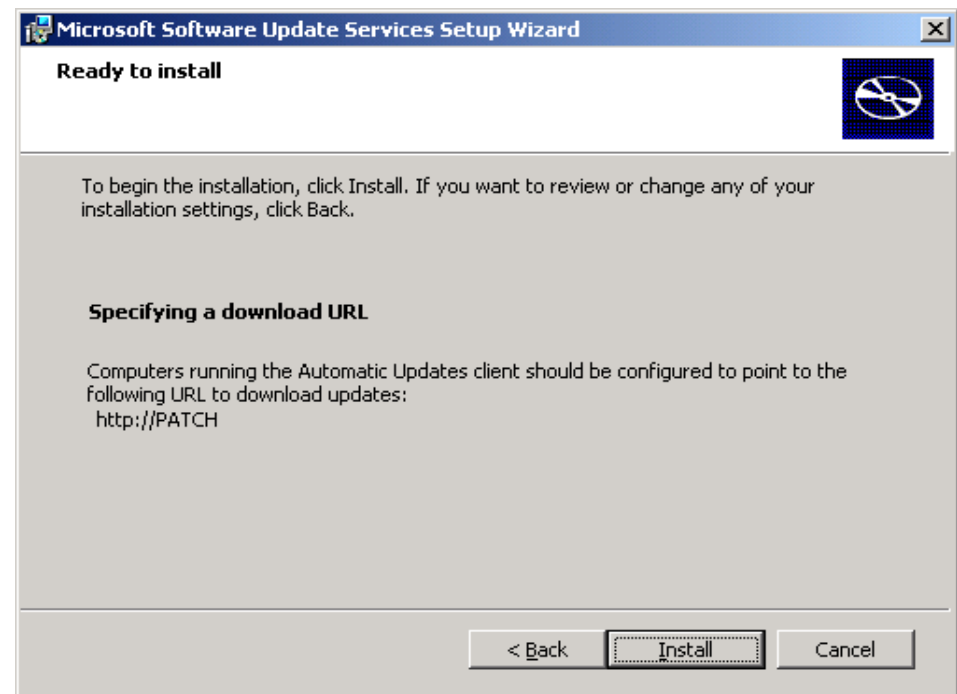Choose Languages...

< Back   Next >   Cancel

Installing SUS, 3

- Decide how you want to approve updates.
- All /new/ updates must be manually approved, but revised versions can be automatically accepted.
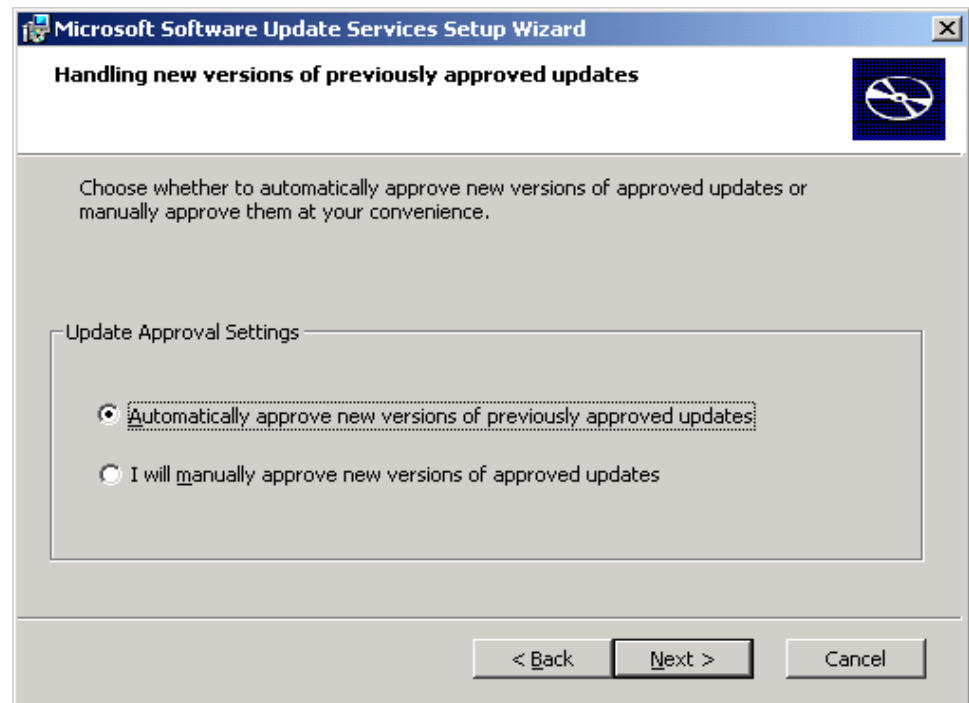
Installing SUS, 4

- Ready to install!
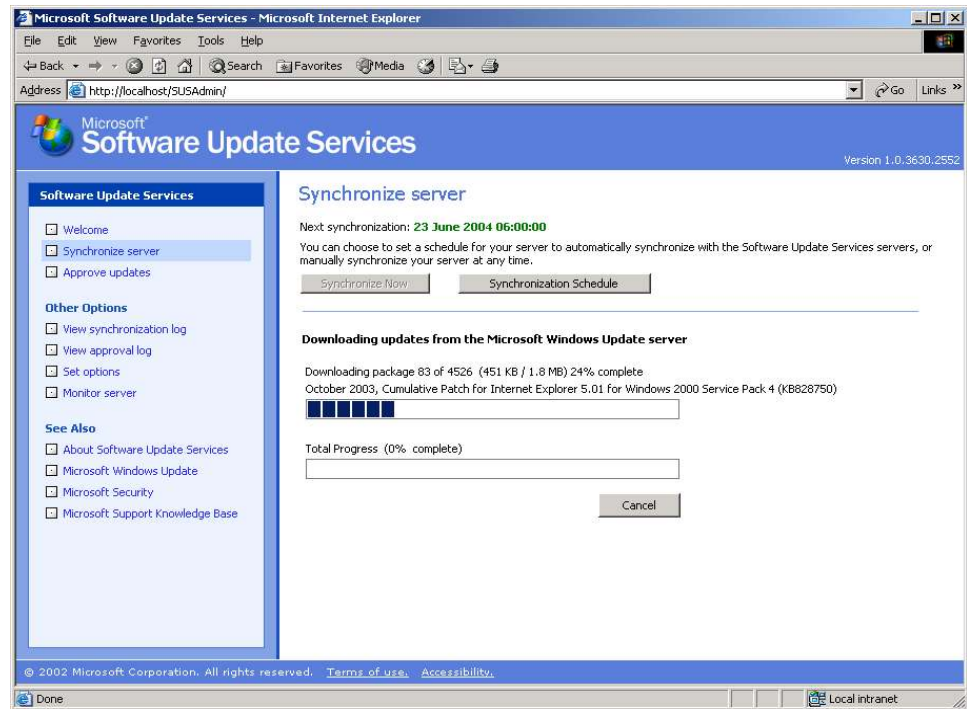
Administering SUS

- Done via a web browser, either on the same machine, or remotely.
- First, sync your SUS Server
- Then set a schedule

Time for a live demo…. http://patch.new.ox.ac.uk/SUSAdmin

Configure your workstations

- Three more registry keys, which further modify the Automatic Updates Client
- Tells the workstation to use a Specific WU or SUS server
- Specifies that server

Registry Keys, #5

- HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\AU
  - **UseWUServer**
  - Set this to 1 to enable Automatic Updates to use the Software Update Services server as specified in the **WUServer** value.

Registry Keys, #6
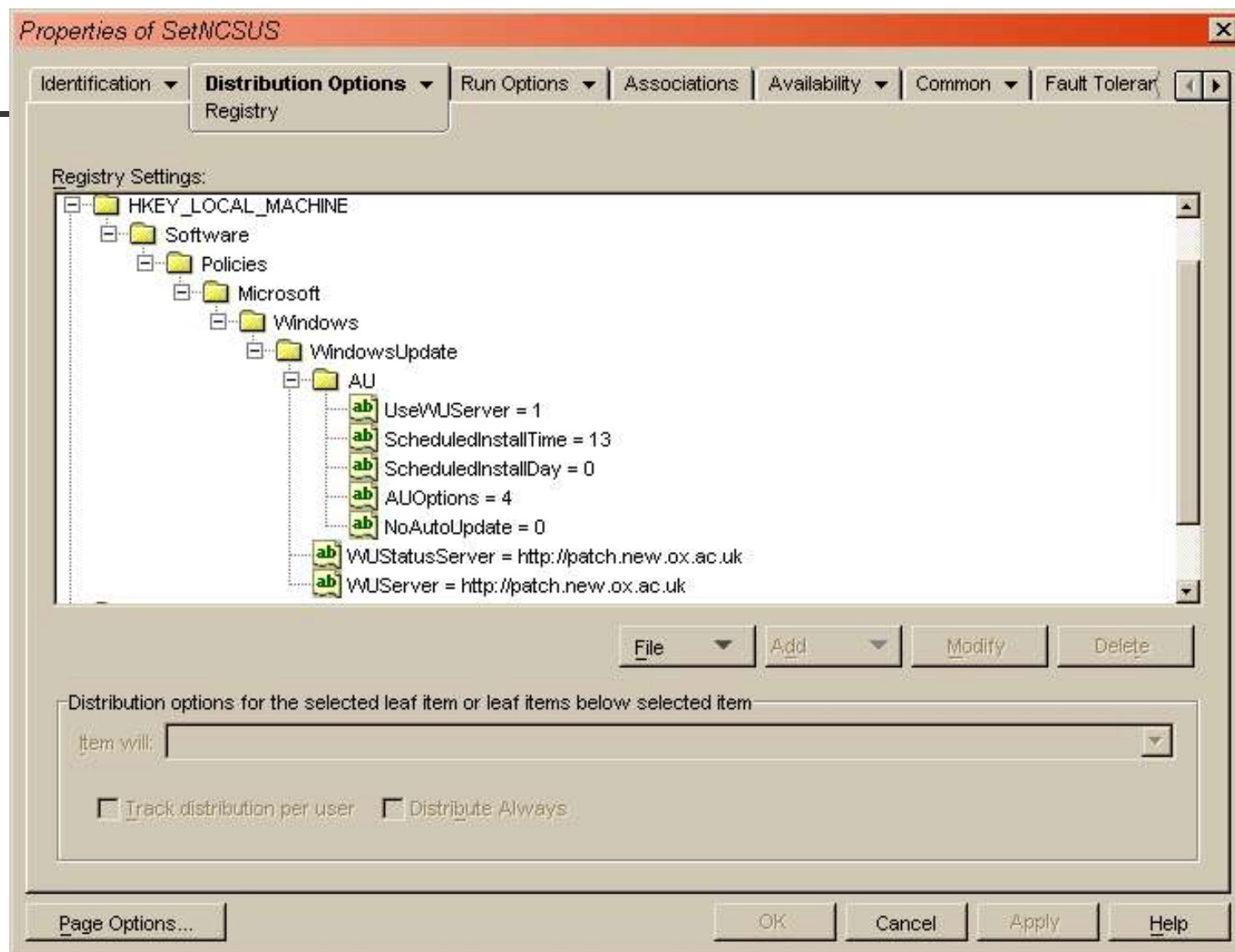
- HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\
  - **WUServer**
  - Sets the Windows Update intranet server by HTTP name (for example, http://intranetSUS).

Registry Keys, #7

- HKLM\Software\Policies\Microsoft\Windows\WindowsUpdate\
  - **WUStatusServer**
  - Sets the Windows Update intranet statistics server by HTTP name (for example, http://intranetSUS).

All the Reg keys together:

Properties of SetNCSUS

Identification ▼ | **Distribution Options ▼** | Run Options ▼ | Associations | Availability ▼ | Common ▼ | Fault Toleran ◄ ►
Registry

Registry Settings:

```
HKEY_LOCAL_MACHINE
  Software
    Policies
      Microsoft
        Windows
          WindowsUpdate
            AU
              UseWUServer = 1
              ScheduledInstallTime = 13
              ScheduledInstallDay = 0
              AUOptions = 4
              NoAutoUpdate = 0
            WUStatusServer = http://patch.new.ox.ac.uk
            WUServer = http://patch.new.ox.ac.uk
```

File ▼ | Add ▼ | Modify | Delete

Distribution options for the selected leaf item or leaf items below selected item

Item will: ▼

☐ Track distribution per user   ☐ Distribute Always

Page Options...   OK   Cancel   Apply   Help

Zenworks Caveats

- Zenworks for Desktops 4 makes things much easier

- Registry modifications need local Administrator rights

- ZfD 4 (and possibly 3.2) allow this, without giving your users local Administrator rights

- Otherwise, the installing user needs to be a workstation Administrator.

Belt and Braces

- New Novell product: ZenWorks Patch Management

- Not a new product – Novell have licensed PatchLink Update Services (PLUS)

- An internet-based repository of software patches, which you can mirror locally.

ZenWorks Patch Management

Covers not only Windows operating systems, but applications as well

- And not only Microsoft applications
- Adobe, Macromedia, Corel…

How it works

- Installs a small client utility on workstations (deploy it with ZfD!)
- This analyses installed software versions
- Retrieves specific patches from your mirror
- Very similar to SUS, but far more broad in scope.

Licensing requirements

- Demo version has 10 client license for 90 days.
- Salford MLA: £20 for media, £2.71 per seat, per year

System requirements

- Windows 2000/2003 server
- IIS
- No other web services – so needs it's own hardware
- Comprehensively broke SUS when installed on same machine!
- Requires lots of disk space – about 8Gb
- Peculiarly, exists outside of eDirectory (Wait for Zenworks 6.5?)